

Information clause

Legal basis

Starting from 25 May 2018, the Regulation of the European Parliament and the Council Regulation (EU) 2016/679 of 27 April 2016 on the protection of individuals with regard to processing of personal data and on the free movement of such data and repeal of Directive 95/46 /WE (general regulation on data protection), referred to as the RODO.

Therefore, we would like to inform you that you have certain rights associated with the processing by us your personal data.

The full information obligation referred to in Article 13 or 14 RODO you will receive:

- during acquiring personal data – in case, when you would give it to us by yourself;
- latest within one month of their acquisition, at our first communication or at disclosure of data to another recipient - in the case in which we collect your data personal data from another entity.

Data Administrator

Your personal data Administrator is AK Windykacja Sp. z o.o. with its registered office in Warsaw at, Ogrodowa street 48/3 (00 – 876), registered in the Register of Entrepreneurs of the National Register of companies maintained by the District Court for the Capital City of Warsaw, XIII Commercial Division of National Court Register nr 0000572513, NIP 8442355589, REGON 362314560 (hereinafter called AK Windykacja).

For what purpose we process your data?

Your personal data will be processed in order to repayment of debt settled amicably, as well as court and enforcement proceedings; handling your complaints and requests that have been directed; testing the quality of our services, that is, evaluation of satisfaction with our service of your case and checking whether the steps we take are carried out correctly; take action before the conclusion of the agreement or if it is necessary for the conclusion and performance of the agreement;

On what basis we will process your personal data?

The legal basis for the processing of your personal data is Art. 6 par. 1 lit. a), Art. 6 par. 1 lit. b), Art. 6 par. 1 lit. c) and Art. 6 par. 1 lit. f) RODO, where the lawful purpose is to process your data for archiving purposes. You can withdraw your consents at any time this will not affect the lawfulness of the processing, which was made on the basis of consent before its withdrawal. Providing the data is not mandatory, but necessary for the performance of the agreement, as a consequence of their not being able to give data, it will be impossible to conclude and implement the agreement.

From whom and where will we obtain your personal data?

AK Windykacja will share your personal data to the credit reference agency in the necessary scope, to entity supporting the debt recovery process, such as law offices, companies involved in storing and archiving documents, credit reference agency, offices of telephone numbers, telecommunications operators, entities providing postal and courier services, as well as our consultants or auditors.

AK Windykacja will share your personal data to another recipients, which was entrusted with the processing of personal data on behalf of and on behalf of AK Windykacja, in particular to companies, entrusted with the processing of personal data as part of services and IT support. AK Windykacja will share your personal data to another recipients, if such an obligation arises from legal provisions. Your data will not be transferred to third countries and international organizations.

How long will we process your data?

The processing of your personal data by the Administrator depends on the purpose of processing.

This is usually results from:

- a) the repayment date of the entire debt or the end of the recovery for another reason, e.g. due to the court's final dismissal of our demands for repayment of debt.*
- b) duration of the agreement – if agreement has been concluded,*
- c) the limitation period for claims related to the recovery of debt or resulting from the concluded agreement,*
- d) requirements of generally applicable law (e.g. the obligation to keep accounting documents).*

If you have agreed to the processing of personal data, e.g. for the purpose of marketing products and services, your personal data will be processed until it is withdrawn.

What roght do you have?

You have the right to:

- the access to your personal data and receipt of copies of personal data which are processing;*
- making a correction of your incorrect data;*
- requesting for deletion of data (right to be forgotten) in the event of circumstances provided in art. 17 RODO;*
- requesting to limit the processing of data in the cases specified in art. 18 RODO;*
- object to the processing of data in the cases indicated in art. 21 RODO;*
- processing of the data supplied, processed in an automated manner.*

If you feel that your personal data is being processed unlawfully, you can file a complaint with the supervisory authority (UODO, 2 Stawki Street, Warsaw).

Contact

If you need additional information about protection of personal data or you want to use your rights, contact us through:

Electronic mail: E-mail: kontakt@akwindykacja.pl;

Call to us: + 48 22 228 23 90

Traditional mail: AK Windykacja Sp. z o.o., Ogrodowa 48/3 Street, 00 - 876 Warsaw